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From: armand_scatena@agilent.com
Sent: Friday, July 23, 2010 10:04 AM
To: Hanchett, James (DPH)
Subject: RE: Software Upgrade

Jim,

I hope all is well with you. I will ask our inside sales group to provide you with a quote for the upgrade. Thank you.

Armand Scatena
Agilent Technologies
PH: 866-912-7030
PH: 978-681-2007
FX: 518-885-2894
E-Mail: armand_scatena@agilent.com

From: Hanchett, James (DPH) [<mailto:James.Hanchett@state.ma.us>]
Sent: Friday, July 23, 2010 9:53 AM
To: SCATENA, ARMAND (A-USA,ex1)
Subject: Software Upgrade

Hi Armand,
Could you please send me a quote to upgrade our 5973 to the E version of software? Include new PC and monitor and needed boards on MS. We don't have money now, but possibly in future.
Thanks,

Jim Hanchett
Amherst Drug Lab
Room N251 Morrill I
637 North Pleasant Street
Amherst, MA 01003